

**Bulletin Number:** MSA 20-36

**Distribution:** All Providers

**Issued:** May 20, 2020

**Subject:** COVID-19 Response Policies: Clarification on Notice to Terminate Policies and Processes

**Effective:** Immediately

**Programs Affected:** Medicaid, Healthy Michigan Plan, Children’s Special Health Care Services (CSHCS), Maternity Outpatient Medical Services (MOMS), MICHild, MI Health Link

The purpose of this bulletin is to clarify the Michigan Department of Health and Human Services (MDHHS) intent in ending temporary policies and processes previously issued via MSA bulletin and provider L letter in response to the federal and state COVID-19 public health emergencies. MDHHS is clarifying that the following temporary COVID-19 Response policies and L letter will remain in effect until further notice. (The end dates of these policies are currently tied to termination of the Governor’s Declaration of a State of Emergency Executive Order 2020-04, COVID.) MDHHS will notify providers and stakeholders when these policies terminate:

Bulletin/Letter	Description	Issue Date
MSA 20-12	COVID-19 Response: Relaxing Face-to-Face Requirement	3/18/2020
MSA 20-13	COVID-19 Response: Telemedicine Policy Expansion; Prepaid Inpatient Health Plans (PIHPs)/Community Mental Health Services Programs (CMHSPs) Implications	3/20/2020
MSA 20-14	COVID-19 Response: Home Delivery of Durable Medical Equipment and Medical Supplies	3/26/2020
MSA 20-16	COVID-19 Response: Options for the Use of Nursing Facility Beds	3/25/2020
MSA 20-17	COVID-19 Response: Updated ICD-10-CM Coding Guidance; Update to COVID-19 Testing Coverage; Exemption of Co-Pays for Services to Treat Coronavirus Disease 2019	4/1/2020
MSA 20-18	COVID-19 Response: Relaxing of Hospital Transfer and Related Transportation Policy	3/27/2020
MSA 20-19	COVID-19 Response: Suspending all Medicaid Closures	4/6/2020
L 20-20	Medicaid Pharmacy Flexibilities in Response to COVID-19 Emergency to Facilitate Early Refills and Mailing Medications	3/26/2020

## Public Comment

The public comment portion of the policy promulgation process is being conducted concurrently with the implementation of the change noted in this bulletin. Any interested party wishing to comment on the change may do so by submitting comments to Pam Diebolt via e-mail at:

E-mail: [MSAPolicy@michigan.gov](mailto:MSAPolicy@michigan.gov)

Please include "COVID-19 Response: Clarification on Notice to Terminate Policies" in the subject line.

Comments received will be considered for revisions to the change implemented by this bulletin.

## Manual Maintenance

Information is time-limited and will not be incorporated into any policy or procedure manuals.

## Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to [ProviderSupport@michigan.gov](mailto:ProviderSupport@michigan.gov). When you submit an e-mail, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Typical Providers may phone toll-free 1-800-292-2550. Atypical Providers may phone toll-free 1-800-979-4662.

## Approved



Kate Massey, Director  
Medical Services Administration